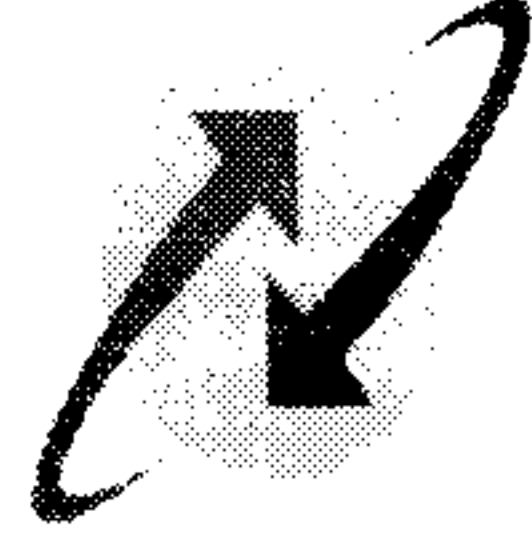


% PGM (BW)  
Telegraph Office Building  
Kashmere Gate, Delhi -110006  
Tel: 011-23865254 Fax: 23865284



भारत संचार निगम लिमिटेड

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

NO. 7-3/2009-W(T)/Part-II/ 156

Dated: 26/04/2012

To  
All PC Es/CEs(C)  
BSNL

**Subject: Systematic improvement in respect of civil works- reg.**

CVO, BSNL has referred to a case of civil works in BSNL wherein it was observed that several deviations ( from the sanctioned plan) have taken place in a civil work without obtaining prior sanction of the competent authority which caused abnormal delay in finalization of contractors bills.

CVO, BSNL has also mentioned about the advice of CVC for systematic improvement that "deviation in quantities or substitution of any item having financial impact should only be permitted by the field staff after obtaining the prior approval of competent authority".

Hence, it is brought to the notice of all concerned that necessary guidelines/ instructions in this regard may be followed strictly.

This is issued with the approval of PGM (BW).

*Raj Kumar*  
26/4/12  
DGM(C)  
+919868399111